

May 15, 2020

Dear patients and families:

### TIME TO SMILE TOGETHER...

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your oral care and your safety.

After careful consideration, we are planning to re-open our office on June 1st 2020. This date may change due to state restrictions and availability of PPE supplies.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow and subscribe to these agencies because your safety is of the utmost importance to us. Our affiliation with these organizations ensures that we are up-to-date on any new rulings or guidance that may be issued.

Infection control has always been a top priority, and you may have noticed this during your visits to our office. We have established infection control processes that have been in place for the safety and comfort of our patients and for our own protection as well. We have added some safety controls on top of our normal procedures for added precaution and want to make sure you know what to expect as you return to see us. Our team will look a little different to how you are used to seeing us which includes wearing face masks and visors at all times.

We have been hard at work getting our office ready for you and we look forward to welcoming you! As you plan for your visit please make note of the following to ensure everyone's care and safety.

- We will communicate with you prior to your appointment to ask screening questions. The same questions will be asked when you arrive for your appointment at our office.
- Please **brush your teeth before arriving** at the office. The brushing station needs to remain closed at this time.
- Please remain in your car and call the office when you arrive for your appointment, we will notify you when to come in. We regret we are unable to see patients who attend late for their appointment due to our social distancing protocol.
- We ask that **only the patient come in for their appointment if you are comfortable without attending with your child**. If a parent or guardian would like to escort their child, then only one parent or guardian will be allowed and will also be subject to the full check-in protocol, including wearing a mask.
- Patients are asked to **wear a mask to the office** and patient masks will be worn at all times other than during their appointment.

- We have hand sanitizer that we will ask you to use upon entry and prior to leaving.
- A **Wellness Screening will be performed** upon entry that will consist of taking the patient's temperature.
- **Social distancing, whenever possible**, will be practiced; this includes a closure of our waiting room and restrooms.
- Appointments will be managed to allow for social distancing between patients and this might mean fewer options are offered to you.
- We will not be scheduling appointments in office and a member of our team will call you to arrange your next appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. We will be contacting you to schedule your appointment.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, their families, and friends.

Sincerely,

Dr. Daryl Yorek and Team

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